

The Mitchell Times

WINTER 2023
EDITION

Season's Greetings From the Mitchell Family!

We are very fortunate to receive a regular flow of positive feedback about our team from customers, both in online reviews and letters/emails/texts sent to our offices. A kind word about the technician that performed your annual tune-up. Kudos to the chef who prepared your sandwich at one of our delis. A sincere thank you to the oil delivery driver who helped you bring your groceries into the house. A compliment for the team at our Brookfield store for having the "cleanest gas station I have ever stopped at" (Thank you Jennifer from Ohio!). These are the kinds of letters that "fill our tank" and keep us motivated to do everything we can to constantly earn your business. We don't always get an opportunity to express our gratitude, so please allow us to take a moment to thank you so much for keeping our team motivated with your words of appreciation and affirmation.

We certainly get the other letters too, letting us know where we may have fallen short of providing you great service. As a company that challenges itself to improve our value to the customer every day, we feel that these letters are of equal importance because they make us aware of areas that may need improvement. So, please keep the feedback coming. This 78-year dialogue with our customers has been instrumental in getting us where we are today and will be even more important in preparing us for the future.

We wish you and your family a happy and healthy Holiday season.

- The Mitchell Family



Visit nemitchell.com for more information about all of our Heating Oil, Propane, HVAC and Services.

Need Help?

If you should ever need assistance, we are never more than a phone call away at (800) 237-3835!

THE FUTURE OF FUEL STORAGE



Heating oil storage tanks are considered to be one of the safest ways to store energy in your home, but the lifespan of your tank will vary based on its environment. Visible rust, uneven legs, oil staining on or under the tank are all possible symptoms of what could be a larger issue with your tank.

The good news is that today's oil tanks offer incredible protection and increased life expectancy. The Roth double wall heating oil tanks and Ecoguard coated steel tanks are the next generation of oil storage solutions for your home or business.

Roth double wall heating oil tanks set a new standard for safety and durability. Constructed with a unique double-wall design, they provide an extra layer of protection against leaks and spills. This innovative approach safeguards your home all while looking beautiful in your basement. Moreover, their corrosion-resistant materials ensure a longer lifespan, saving you maintenance costs over time.

Ecoguard coated steel tanks leverage advanced coatings that shield the tank's interior and exterior from the harmful effects of rust and corrosion. These protective coatings not only extend the tank's lifespan but also enhance its resistance to the elements, making it a reliable choice for various climates and conditions.

Not ready to upgrade your tank? Then we highly recommend that you consider purchasing a Proguard Protection Plan which offers coverage for some of the most common expenses that a homeowner may encounter when an oil tank issue arises. If you have any concerns with your tank or if you are interested in learning more about Proguard Protection, please contact us.

THINKING ABOUT A NEW PROPANE PROJECT?

Want to learn more about the versatility of propane? Whether you use it to power your home heating system, cooking, gas log set, grill and more - we have you covered! At Mitchell, we know that it's the little things that can transform your house into the home you've always wanted. Call or chat today to learn more!



Home Heating



Gas Logs



Gas Fire Pits



Premium Grills



Space Heaters

WINTER SAFETY TIPS

As the temperatures drop, we want to remind everyone of some important safety tips in preparing your home for colder weather.

- Safe Delivery:** Always make sure your fill areas are clear from snow and ice, and provide a clear path to the fill location.
- Unoccupied Homes:** Arrange for someone to watch your home when unoccupied and also consider a Freeze Alarm, which will alert you if your home gets too cold.
- Antifreeze:** Does the piping in any area of your home require antifreeze to prevent freezing? Make sure you're looking into this to avoid the many issues a frozen pipe can cause.
- Household Changes:** Any additional people living in your home or any renovations since last winter? Please let us know about these changes because they may impact your fuel usage.

CUSTOMER TESTIMONIAL

"We had a new Roth oil tank and a new System 2000 Energy Kinetics furnace installed. Mitchell Oil has provided our service for over thirty years. They have always been extremely reliable, timely and professional. This not only is a reflection of their field personnel but their office crew as well. I would highly recommend Mitchell for all your heating needs. They are head and shoulders above their competition."



PROPANE SAFETY

Have you installed any new propane appliances in your home this year? Your friends at Mitchell know that the addition of new appliances can change your home's energy and safety needs. Any time a new propane appliance is installed in your home by another contractor, it is very important that we are notified so that we can make sure that the equipment was installed in a safe and proper manner, as well as ensure your delivery schedule is setup accurately. Call or chat today and let us know of any changes in your home!

EMPLOYEE SPOTLIGHT



This edition of Spotlight shines on Joe Ronca. Joe has been part of the Mitchell team for over 17 years! His passion for the culinary arts and food safety have propelled him into his current role as our Food Service Manager. His dedication and knowledge of our deli operations and the food services industry has made him a valuable resource for not only our customers, but his fellow food service team members as well. When Joe is not serving delicious meals to our customers, he enjoys spending time with his family in the woods, hiking, photography and of course cooking!

ENERGY PRODUCTS & SERVICES

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Westchester Lic. #WC-30726-H18

(800) 237-3835
nemitchell.com



Mitchell
Since 1945.